

Quality Policy Statement

EN ISO 9001:2015 Quality Management System

1. POLICY STATEMENT

Olivet Group (incorporating Oliveti Construction Ltd and Oliveti Cubicles Ltd) is a Contractor providing construction services to the New Build, Refurbishment and Repair sectors working with public sector and private sector clients. The Directors determine the Quality Policy for the company. The Directors of the Company recognise that Quality Management is an important factor of the work that we undertake and have produced a quality system that dictates the way that work is undertaken from enquiry to release of defects.

It is designed to be a framework by which all individuals of the operation and support team clearly understand the manner by which activities are undertaken, how actions are recorded and changes to client's requirements recorded and actioned.

By these processes the Company achieves predictability in the quality of product and services that it provides.

The specific aims and objectives of the Policy are to:

- 1.1 Provide defect free products and services to our clients that are on time and within budget;
- 1.2 Develop and improve site operations to ensure our company complies with its Quality Management Systems;
- 1.3 Continually improve the effectiveness of the quality of services provided;
- 1.4 Develop a Quality Management System in compliance with ISO 9001:2015 and receive accreditation for the system.

2. RESPONSIBILITY

Top Management have the overall responsibility for the implementation of and continual improvement of the Quality Management System and Quality Policy.

The management of Oliveti Construction Ltd has continuing commitment to:

- Ensure that client needs and expectations are determined and fulfilled with the aim to achieve complete customer satisfaction;
- Communicate throughout the Company and with our Clients the importance of meeting customer needs;
- Comply with all applicable laws and regulations;
- Conduct regular reviews to ensure the effectiveness of the Quality Management System;
- Continually improve site operations and make best use of our management resources in all quality matters;
- Ensure the availability of resources to meet Client expectation;
- Be proactive and where necessary provide feedback to Clients on any quality issues requiring attention/actions;
- Take due care to ensure that activities are safe for employees, customers, suppliers and any other individuals who come into contact with our work;
- Adopt a forward-looking view on future business decisions that may affect quality;
- Train our employees in the needs and responsibilities of quality management.


This Policy will be made available to our employees, to those working for or on behalf of the Company and provided on request to any other interested parties.

We recognise that we have a responsibility to encourage our suppliers, and sub-contractors, to assist us in achieving our quality objectives by providing products and services that are in-line with our quality objectives and quality best practice.



3. POLICY REVIEW

Oliveti Group will regularly review this Policy Statement to determine its effectiveness in order to ensure it remains appropriate to the nature and scale of the organisations risks. The Policy Statement will be amended when changes to legislation or operational procedures require. Amendments will be issued to all Oliveti Group employees, subcontractors and any other individuals working on behalf of Oliveti Group where necessary.

Signed: 

G Oliveti, Managing Director

January 2022